



Industrial Rubber Ltd

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Cert No. Q06208

QUALITY POLICY

Policy Statement

It is the policy of Industrial Rubber Ltd, in line with the strategic direction of the company and based on the business plan, to supply products and services in full compliance with relevant specifications including: -

- a) Customers own specifications and statutory and regulatory requirements.
- b) Industrial Rubber Ltd product specifications.
- c) Any other specifications / standards which from time to time, are introduced.

The Company's quality system has been established and is maintained to provide assurance that the products and services supplied fulfill contractual obligations and consistently meet customer requirements by: -

- Using materials that are of the requisite quality
- Performing quality related activities under controlled conditions
- Fully meeting all relevant specifications
- Training and Competence of staff

Provides the resources for the company's dedicated policy of constant improvements. Using quality teams, assessing products and processes for continuous improvement in an endeavor to achieve minimum defects.

The company will consistently verify that customer requirements are being maintained, through the use of the customer contact program. The system is reviewed, to ensure compliance with legislative requirements and to implement continuous improvement. The responsibility for the maintenance of the quality system rests with the Management Representative.

Evidence of its effective functioning is provided by:

- Records of relevant inspection and quality assurance activities,
- Audits of the elements of the system.
- Reviews of the quality system

The responsibility does not, however, remove the requirement for each manager to be responsible for the quality of their work or the development of quality and efficiency of their department in line with the philosophy of total quality management.

Authorisation

The contents of the Quality Manual, including the Quality Policy, have been agreed with appropriate Operating Departments of Industrial Rubber Ltd. The manual defines and refers to mandatory policies and procedures to be followed by these departments to assure the quality of the Company's products and services.

D. HILL, MANAGING DIRECTOR

Date... 1/02/2024
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*David Hill, Managing Director, Lou Bown, Production Director;
Steve Vine, Commercial Director
Registered in England 3468563 at the above address*

For more information, visit our website on www.industrial-rubber.com